

Medicare Services



These Medicare items will be available until 31 December 2021 performed by telehealth or phone. The Australian Government has indicated an intention to make telehealth a permanent option. At this stage, telehealth has only been temporarily approved.

A service may only be provided by telehealth where it is safe and clinically appropriate to do so. The temporary MBS telehealth items are for out-of-hospital patients

Psychology		20-50 mins	Item Number	50+ mins	Item Number	60+ mins	Item Number
Better Access							
1	Telehealth	\$62.55	91169	\$88.25	91170		
2	Additional telehealth	\$62.55	93351	\$88.25	93354		
3	Telephone	\$62.55	91183	\$88.25	91184		
4	Additional telephone	\$62.55	93352	\$88.25	93355		
5	Group therapy					\$22.55	80120
6	Rural & Remote telehealth MMM 4-7 region	\$62.55	80101	\$88.25	80111		
7	Rural & Remote telehealth group therapy MMM 4-7 region					\$22.55	80121
Bushfire Recovery							
8	Telehealth	\$62.55	91101	\$88.25	91111		
Eating Disorders							
9	Telehealth	\$62.55	93084	\$88.25	93087		
10	Telephone	\$62.55	93118	\$88.25	93121		
11	Group therapy					\$22.55	82367
Clinical Psychology		30-50 mins	Item Number	50+ mins	Item Number	60+ mins	Item Number
Better Access							
12	Telehealth	\$88.25	91166	\$129.55	91167		
13	Additional telehealth	\$88.25	93331	\$129.55	93334		
14	Telephone	\$88.25	91181	\$129.55	91182		
15	Additional telephone	\$88.25	93332	\$129.55	93335		
16	Group therapy					\$32.90	80020
17	Rural & Remote telehealth MMM 4-7 region	\$88.25	80001	\$129.55	80011		
18	Rural & Remote telehealth group therapy MMM 4-7 region					\$32.90	80021
Bushfire Recovery							
19	Telehealth	\$88.25	91001	\$129.55	91011		
Eating Disorders							
20	Telehealth	\$88.25	93076	\$129.55	93079		
21	Telephone	\$88.25	93110	\$129.55	93113		
22	Group therapy					\$32.90	82359



Psychology & Clinical Psychology					
Residential Aged Care Services					
MHCP telehealth & telephone see 1-7 (psychology) or 12-18 (clinical psychology)					
23	Chronic Disease Management telehealth	\$55.10	93537	20+ min	
24	Chronic Disease Management telephone	\$55.10	93538	20+ min	
25	Indigenous Australian Services telehealth	\$55.10	93592	20+ min	
26	Indigenous Australian Services telephone	\$55.10	93593	20+ min	
Non-directive pregnancy support counselling 30+ mins					
27	Telehealth	\$64.70	93026		
28	Telephone	\$64.70	93029		
Chronic Disease Management Plan 20+ mins					
29	Telehealth	\$55.10	93000		
30	Telephone	\$55.10	93013		
Autism, Pervasive Developmental Disorder or Disability Services 50+ mins					
31	Telehealth	Aged under 13 years		Aged under 15 years	
		\$88.25	93032	\$88.25	93035
32	Telephone	\$88.25	93040	\$88.25	93043



National Disability Insurance Agency (NDIS)

Psychology	
1	NDIS has funded telehealth psychology prior to Covid-19. Use standard face-to-face codes. When submitting a Payment Request on the NDIS Portal for NDIA managed plans: Telephone: select 'Non Face-to-Face Services' under Claim Type Telehealth: select 'Telehealth' under Claim Type.

Department of Veteran Affairs Service (DVA)



Psychology		20-50 mins	Item Number	50+ mins	Item Number	60+ mins	Item Number
1	Telehealth	\$103.15	US19	\$145.65	US20		
2	Telephone	\$103.15	US41	\$145.65	US42		
4	Trauma-focused therapy telehealth	\$218.65	US54	90+ mins			
5	Group therapy					\$37.25	US18
Clinical Psychology		30-50 mins	Item Number	50+ mins	Item Number	60+ mins	Item Number
12	Telehealth	\$145.65	US09	\$213.90	US10		
13	Telephone	\$145.65	US43	\$213.90	US44		
14	Trauma-focused therapy telehealth	\$320.95	US55	90+ min			
15	Group therapy					\$54.35	US08






My Aged Care

The Commonwealth Home Support Programme (CHSP) and Home Care Packages Program (HCP) have funded psychology services through telehealth prior to COVID-19. Providers can be reimbursed for these services as they would face-to-face services.

For more information, please visit the [CHSP Program Manual](#) or [HCP Guide](#).

Private Health Insurance

We have reviewed some of Australia’s leading private health insurers and identified the following insurers that have provided telehealth reimbursements in the last year. Please check with the insurer to confirm available reimbursements.

Insurer	Service	Item Code	HICAPS Code
	Individual consultation telehealth. At least 30 minutes via phone or video	SPSTE	701
	Individual consultation telehealth. At least 30 minutes via phone or video	SPSTE	801
 	Individual Initial/Referred Assessment by teleconsultation	701	701
	Individual Subsequent Treatment by teleconsultation	801	801
	Individual Initial/Referred Assessment by teleconsultation	8701	701
	Individual Subsequent Treatment by teleconsultation	8801	801
	HCF requires providers to complete and sign a Telehealth Extras Claim Form for members to claim Claim Form		